

# Certificate III in COMMUNITY SERVICES

COURSE CODE: CHC32015



## Description:

**Are you passionate about helping others and making a difference in your community?**

This course is a great introduction to the community services sector and can lead to a wide range of meaningful career and study pathways. This VDSS community services course equips you with essential knowledge and skills, enhancing your employment prospects in various community services industries. This qualification is designed for entry level community services workers who support individuals by providing person centred services. Your work may involve day to day support of individuals in community settings or assisting in the implementation of specific community programs.

At this level, you will work under the direction of others, with supervision that may be direct or indirect. Employment opportunities can be found in a wide range of community services organisations.

## You will learn things like:

- Work with individuals and groups to meet their needs
- Apply communication, teamwork, and problem-solving skills in a support role
- Understand the roles and responsibilities of workers in community and health services
- Provide person-centred care and support
- Work safely and follow legal and ethical guidelines in the community services environment

## Does this sound like you:

- Are caring, respectful, and enjoy helping others
- Can communicate clearly and confidently with a wide range of people
- Are responsible, ethical, and able to maintain confidentiality
- Are interested in social justice, diversity, and community wellbeing
- Can work independently and as part of a team in support roles

## Future Ready Skills:

**Students develop valuable employability skills including:**

- Empathy
- Organisation
- Communication
- Cultural Awareness
- Teamwork
- Problem solving

## COURSE INFORMATION

| Qualification                                | Certificate III in<br>Community Services                                                                                                                                              |
|----------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Qualification Code                           | CHC32015                                                                                                                                                                              |
| Qualification Outcome                        | Partial Completion. Students will receive a Statement of Attainment for Units of Competency completed.                                                                                |
| Year Levels                                  | Year 10 (check with your school),<br>Year 11, Year 12                                                                                                                                 |
| Structured Workplace Learning                | SWL requirements vary between VET courses and RTO's. Check with your VET Coordinator                                                                                                  |
| Contribution to Senior Secondary Certificate | Contributes to VCE, VCE VM and VPC in accordance with current <u>VCAA</u> requirements. Speak with your VET Coordinator for advice specific to your senior pathway.                   |
| Transport                                    | Students are responsible for travel to and from the delivery location. Subject to transport funding, SMRVCA may provide transport on certain routes. Check with your VET Coordinator. |
| Scored Program                               | Yes                                                                                                                                                                                   |

## Industry Insight:

Community Services is one of Australia's fastest growing employment sectors, with increasing demand for skilled workers in disability support, aged care, youth work, family services and community development. This course provides an excellent foundation for further study and a wide range of rewarding

## Venue & RTO:

| RTO                 | LOCATION                                   | DELIVERY DAY/TIME                                                        |
|---------------------|--------------------------------------------|--------------------------------------------------------------------------|
| <u>IVET (40548)</u> | Copperfield College                        | Yr 1: Tue - 1.35pm - 5pm<br>Yr 2: Thurs - 1.35pm - 5pm                   |
| <u>IVET (40548)</u> | Catholic Regional College                  | Yr 1: Tues or Wed - 1.50 pm – 5.00 pm<br>Yr 2: Thurs – 1.50 pm – 5.00 pm |
| <u>IVET (40548)</u> | Lakeview Senior College (Caroline Springs) | Yr 1: Tues - 1.30pm - 5pm<br>Yr 2: Thurs - 1.30pm - 5pm                  |

### Future study pathways:

- Certificate IV in Community Services (CHC32015)
- Diploma of Community Services (CHC52025)
- Diploma of Nursing (HLT54121)
- Diploma of Mental Health (CHC53315)

### Career Opportunities:

- Community Services Worker
- Personal Care Assistant
- Support Worker
- Care Service Employee
- Home Community Care Worker
- Disability Support Worker
- Future traineeships in any of the above



### How to apply:

All students must apply through their school VET Coordinator and submit their Expression of Interest by the required dates. Placement is subject to availability and school approval.

### Fees:

VET course and materials costs vary between courses. Refer to your VET Coordinator.



| COURSE CODE                                               | CORE UNITS OF COMPETENCY                             |
|-----------------------------------------------------------|------------------------------------------------------|
| CHCCS016                                                  | Respond to client needs                              |
| HLTWHS002                                                 | Follow safe work practices for direct client care    |
| CHCDIV001                                                 | Work with diverse people                             |
| HLTWHS006                                                 | Manage personal stressors in the work environment    |
| CHCCOM005                                                 | Communicate and work in health or community services |
| <b>ELECTIVE UNITS</b><br><b>(*May vary between RTO's)</b> |                                                      |
| CHCCDE003                                                 | Work within a community development framework        |
| CHCCDE004                                                 | Implement participation and engagement strategies    |
| CHCCOM002                                                 | Use communication to build relationships             |
| CHCGRP001                                                 | Support group activities                             |

\*UOC's may differ from one RTO to another - these are listed as a guide. Check with your VET Coordinator

INFORMATION PROVIDED AS A GUIDE ONLY

Please check details with your VET Coordinator prior to enrolment